



Resurgo Place Visitor Guidelines

Welcome to Resurgo Place! We're so glad you're here. To ensure a safe and enjoyable experience for everyone, we ask all visitors to follow these guidelines.

Kindness

- Enjoy the facility calmly and safely by walking and using indoor voices.
- Respect personal space—give others room to explore and enjoy.
- Share the fun – spend a reasonable amount of time at any interactive station.
- Wait your turn at interactive displays and activities.
- Help younger visitors understand how to care for the gallery spaces.

Assistance

- Feel free to ask questions or directions. Our staff are there to assist you.
- Follow instructions or signs, they're there to keep everyone safe and happy.
- Lost something? It may have been returned to the admission desk.
- Ask an adult for assistance if you need help with a craft.
- Registered service dogs are welcome.

Respect

- Some items need extra care! Please respect barriers and follow signs.
- Try not to block paths or interrupt someone else's experience while taking photos.
- Treat each other and our employees with respect.
- Be mindful of fragrances, as many individuals are sensitive to scented products.
- Always wear appropriate clothing while visiting the museum.
- Breastfeeding is welcome; we suggest the yellow benches area for comfort.

Cleanliness

- Food and drinks are welcome in the yellow benches area.
- Food and drinks are not permitted in the gallery spaces.
- Use trash, compost and recycling bins for any waste.
- Diaper changing is allowed only in washroom changing stations.

Safety

- Children under 12 must always be accompanied.
- To help prevent accidents, refrain from leaning on displays or climbing on structures.
- Spitting, throwing or dropping items over railings is prohibited.
- Selfie sticks should not be held out over railings.
- Footwear must be worn at all times.
- Intoxication and drug use are prohibited on museum premises.

Enjoyment

- Exploring together makes the experience even more memorable!
- Enjoy our many interactive displays — touching is encouraged where indicated.
- Photos are welcome in most areas—just no flash, please.
- Feel free to tag us on social media: @placeresurgoplace

We appreciate your help in maintaining a safe and enjoyable environment. Visitors who do not follow these guidelines may be asked to leave, and repeated non-compliance may result in the cancellation of an annual pass.

These guidelines are complemented by the [City of Moncton Customer Code of Conduct](#), which applies to Resurgo Place and all other City-owned, operated, or maintained physical and online spaces.